

1.7	Chair	Main Lecture Hall	Chair	Second Main Stream (Westerberg room)	How2DoIT 1 Items marked ® are repeated	How2DoIT 2 Items marked ® are repeated	Drop-in support surgery
Thursday 9:30		Welcome from Adrian Stevens					Continuous throughout the conference
10:00	Dr John Lockley	Change, consortia and commissioning - the opportunities and the challenges Julie Wood, National Director Clinical Commissioning NHS Alliance <i>(The NHS is currently facing some massive challenges and significant changes for GPs as commissioners lie ahead. Such change is supposed to bring about the 'liberation' of the NHS, with many opportunities but also many challenges. This session will explore what the new NHS might mean for GPs both as commissioners and as providers and what they may need to think about as they chart a path through what might at times be choppy waters!)</i>					
10:30	Coffee and exhibition						
11:00	Dr Paul Maddy	Interoperability Toolkit Release 2 and its importance to the NHS, Keith Naylor, NHS Connecting for Health <i>(ITK Release 2 is an important step in providing a single code of connection and method of information sharing for NHS systems. Find out about how ITK can help your organisation and how the DH may be able to help incentivise the adoption of the technology)</i>		Synergy v2: PDS / GP2GP - iSOFT Trainers <i>(Using Synergy v2's new PDS; and how to send and receive GP2GP information)</i>	Ganymede Update - iSOFT Trainers	Basic Rep-Aid - Paul Camduff, Insight Solutions	
11:30					Processing Bowel Cancer and Diabetic Retinopathy screening messages - iSOFT Trainers	Synergy v2: OOH and test requesting - iSOFT Trainers	
11:45				iSOFT and Interoperability - Simon Gill, iSOFT <i>(An update on iSOFT's work with other software suppliers (including EMIS) to develop joint working between primary care systems)</i>	Data Fit for Commissioning - Dr John Robinson, Clinical Advisor to PRIMIS+ <i>(How fit is your practice level data for Commissioning?)</i>	Advanced SOPHIEs - iSOFT Trainers <i>(...including (among lots of other things) CHAINing SOPHIEs and calling EXEC files)</i>	Synergy v2: Filters - iSOFT Trainers ® <i>(Using the new, user-friendly and hugely extended functionality of the filter system)</i>
12:00	Jacky Slator	Clinical Commissioning – IT issues, opportunities and impact - Ewan Davis, Director, Woodcote Consulting <i>(How can IT Support Clinical Commissioning Groups, what will be the impact on GP IT of their formation)</i>	Dr David Wilson	The new Clarity Appraisal Tool Kit 2011 - Sam Simpkin, Sales and Marketing Lead, Clarity Informatics <i>(Clarity Informatics, merged with SCHIN for almost a decade, is launching the newly developed Appraisal Toolkit 2011 to assist healthcare professionals through the rigours of appraisal and revalidation)</i>	PRISM - iSOFT Support	Synergy v2: Using and viewing multiple attachments - iSOFT Trainers ® <i>(Synergy v2 allows you to attach several attachments to a single Note entry. Here's how - and why you might want to do it.)</i>	
12:15					Synergy v2: Viewing the audit trail - iSOFT Support	Synergy v2: Personal details and archiving - iSOFT Trainers ® <i>(How (and why) to archive records of patients who have left the practice)</i>	
12:30							
12:45							
13:00	Lunch and exhibition						
14:00	Dr Simon Clay	Business Intelligence for practices and commissioners - Phil Brown, Informatica <i>(Demonstrations of the dashboards in Contract+ for practices (QOF, QP) and those in Audit Central for commissioners)</i>			Health eCard - Jul Kombluth <i>The returns that your Practice can expect by supporting a portable patient record</i>	Premiere 3 functionality - iSOFT Trainers ®	
14:30					Velocity coding in Synergy v2 - iSOFT Trainers ® <i>(Velocity coding lets you put the most commonly used codes and drugs at the top of the picking lists - and also allows you to dissuade clinicians from using particular codes and medications)</i>		
14:45							
15:00		Primary Care Solution Update' <i>(MHOL/IHR, Mobile computing)</i>	Dr David Wilson	Connecting-up Healthcare in Coventry and Warwickshire - Ian Moody, Director of Product Strategy, PCTI <i>(Electronic document transfer and the project in Coventry and Warwickshire)</i>	Using the Gold View in Synergy - iSOFT Trainers ® <i>(The Gold View is a powerful new View which allows drag and drop and multiple select)</i>	FrontDesk & Contract+ New Features - Phil Brown, Informatica ® <i>(A roundup of some of the new features added to V3.1 such as the QOF QP modules, and a demonstration of the new features coming in V3.2, including a comprehensive upgrade to Instant Messaging)</i>	
15:30	Tea and exhibition						
16:00	Dr John Robinson	Getting to grips with SUS data - Dr John Lockley, with demonstrations from MedeAnalytics and UnitedHealth <i>(Practices and consortia will increasingly have to analyse and act upon hospital activity data. So what should you look for in an AIV program? And how can you make these work best for you, your patients and your practice?)</i>	Dr Robert Treharne Jones	Patient input into the practice, Dr Neil Paul, GP in Cheshire <i>(Using internet tools to get your patient experience points)</i>	SCR / EPS1 - iSOFT Trainers <i>(How to prepare for and use the Summary Care Record uploads and send prescriptions electronically.)</i>	Creating templates - iSOFT Trainers ® <i>(Create Word templates which automatically fill your referral letters with information from the patient's record)</i>	
16:30					Synergy for Premiere users ® <i>(How to get the most out of Synergy, including how to get the best out of the Problem Orientated Medical Record.)</i>	Setting up and using formularies - Richard Gunn	
17:00	Dr John Lockley	Annual General Meeting of the iSOFT User Group (Primary Care) (Westerberg room)					

19:30 for 20:00							Conference dinner (Main hall). After Dinner Speaker - Mr Kev Jones FRCS						
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09:30		Dr John Lockley	Are lessons from the past relevant to the future? - Dr Glyn Hayes <i>(Glyn will describe what we have learnt from GP computing over 30 years and see if it is still relevant with the major changes taking place now and in the future. Perhaps, if we do not learn, we are doomed?)</i>							Continuous throughout the conference			
10:15			Medicines Management and Patient Safety - Phil Brown, Informatica <i>(Demonstrations of Informatica's new Patient Safety Alerts and Medicines Management products to help practices and consortia manage drug costs without compromising clinical safety)</i>										
11:00		Coffee and exhibition											
11:30		Dr Paul Maddy	iSOFT presentation, followed by questions to iSOFT	Jerome Emery	Financial Efficiency within the practice, Jim Duggan, Chartered Accountant, MW Medical <i>(The Government want to make the NHS more efficient by giving GPs control of their budgets but are you ready for the challenge?)</i>	FrontDesk & Contract+ New Features - Phil Brown, Informatica <i>(A roundup of some of the new features added to V3.1 such as the QOF QP modules, and a demonstration of the new features coming in V3.2, including a comprehensive upgrade to Instant Messaging)</i>	Synergy v2: the referral and maternity observation windows - iSOFT Trainers <i>(Speedy input of referrals and maternity information)</i>						
12:00					Quality Assurance and Quality Improvement - Mandy Smith, Healthcare Quality Improvement Partnership <i>(HQIP is in the business of promoting clinical audit for both quality assurance and quality improvement. This session looks at the culture gap between clinical audit in secondary care and primary care, and offers some suggestions for the way forward.)</i>	Saving money: the GRASP-AF tool and pro-active anticoagulation, Dr Robert Trehame Jones, Clinical Advisor to PRIMIS+	Using the Gold View in Synergy - iSOFT Trainers ® <i>(The Gold View is a powerful new View which allows drag and drop and multiple select)</i>						
12:15					Surviving CQC. Suzette Farrelly, Regional Registration Manager, Care Quality Commission	Contract+ Recalls - Phil Brown, Informatica <i>(A workshop detailing how to configure recalls for QOF and non-QOF (e.g. seasonal influenza) elements in Contract+)</i>	Using GP2GP - iSOFT Trainers <i>(How to send and receive GP2GP information)</i>					Velocity coding in Synergy v2 - iSOFT Trainers ® <i>(Velocity coding lets you put the most commonly used codes and drugs at the top of the picking lists - and also allows you to dissuade clinicians from using particular codes and medications)</i>	
12:30							Synergy v2: Viewing the audit trail - iSOFT Trainers ®						
12:45							Synergy v2: Filters - iSOFT Trainers ® <i>(Using the new, user-friendly and hugely extended functionality of the filter system)</i>						
13:00		Lunch and exhibition											
14:00		Jacky Slator	Commissioning matters and QIPP - Christine O'Connor, CEO and Transformation Coach; Catch On Group; Strategic Managing Partner: Culcheth Care <i>(Is commissioning the only game in town or is it simply part of a much bigger picture of new age general practice?)</i>	Dr Simon Clay	CQC Registration - A Dental Examination, Paul Browne, Dental Practitioner, Brownes Dental <i>(The Care Quality Commission have to date applied a 'one size fits all' approach to registration requiring all 'providers' to complete the same registration process. General Medical Practitioners are next. The talk will outline the experience of a General Dental Practice in registering with the CQC, coming to terms with what is actually required, the extra time commitment required of all the staff and the financial implications of compliance. It will also point out some of the hurdles and pitfalls that occurred along the way)</i>	Working with library SOPHIES - Richard Gunn	Synergy v2: Using and viewing multiple attachments - iSOFT Trainers ® <i>(Synergy v2 allows you to attach several attachments to a single Note entry. Here's how - and why you might want to do it.)</i>						
14:15					Synergy v2: Personal details and archiving - iSOFT Trainers ® <i>(How (and why) to archive records of patients who have left the practice)</i>								
14:30					Dr John Robinson	GPES - Dr Ralph Sullivan, National Clinical Lead for Primary Care, The Health and Social Care Information Centre	Advanced Rep-Aid - Paul Carnduff, Insight Solutions					Synergy for Premiere users ® <i>(How to get the most out of Synergy, including how to get the best out of the Problem Orientated Medical Record.)</i>	
15:00		Tea and exhibition											
15:30		Dr John Lockley	Changes to the QOF rules 2011-12 - Dr Simon Clay <i>(What's new, what's gone, what are the catches?)</i>										
16:00 - 16:05			Closing remarks, Dr John Lockley										